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\_\_\_\_\_  
President

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Date

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ISO Representative

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Date

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### System Concept and Scope

This Quality Management System applies exclusively to this Advisers Manufacturing Inc. facility and has no bearing on any of the other Avante International operations or divisions.

The Advisers Manufacturing Quality Management System includes:

- 1) All aspects of the business having an affect on the quality and integrity of the products sold and services provided,
- 2) The ability to comply with customer commitments, and
- 3) The ability to effectively service the customers.

This includes:

- All the activities performed, and all of the provisions taken to ensure that the products perform in accordance with our commitments, including both the internal and external testing.
- All the measures taken to ensure that the products are free of defects, including making sure that the physical, mechanical, and chemical properties comply with the established criteria of the product and that the cosmetic appearance of the products measure up to customer expectations.
- All the internal activities associated with making sure that delivery commitments are met, including those procedures used to ensure the availability of materials, production capacity, and process resources.
- And all the activities associated with making sure that customers are effectively serviced, including all order entry, shipping, billing, and customer service activities.

Advisers Manufacturing also considers all of the activities and tools associated with improving or managing any of the policies, work instructions, or procedures used within the quality system as an integral part of the quality system. This includes activities and information associated with the BPCS ERP program and all other database programs associated with the system.

Furthermore, Advisers Manufacturing considers the fundamental policies, objectives, and conditions contained within this Quality System Manual to be a dynamic part of the system subject to the same management and change rules that apply to all other control documents of the system.