

10 – Supplier Management

Provides a means for:

- Documenting supplier profiles based on product groups
- Rating and evaluating the overall supplier performance
- Rating delivery performance

Rich text editor toolbar with icons for Bold, Italic, Underline, Bulleted List, Numbered List, Indent, Outdent, Undo, Redo, Font Color, Background Color, Text Color, Text Background Color, and other text formatting options.

01 - Supplier Product Groups

▶	Steel Bar
	Ingot
	Containers and Packaging
	Tool and Die
	Fasteners
	Oil and Lubricants
	Polishing Supplies
	Freght and Expedited Transportation
	Tooling Supplies
	Machined Components
	Janitorial Services and Supplies
	Finished Product Components
	Product Outsourcing
	Foundry Supplies
	Process Outsourcing
*	

File Edit View Insert Format Records Tools Window Help

Tahoma 8 B I U

02 - Supplier Rating Formula

A higher number indicates a better rating.

Item No.	Category	Category Weight
1	Delivery Performance	1-10
2	Responsiveness	1-7
3	Product Quality	1-15
4	Creativity	1-5
5	Process Capabilities	1-10
*		

Establish your own supplier rating categories and category weight. (The larger the range the greater the importance.)

File Edit View Insert Format Records Tools Window Help

Tahoma 8 B I U

03 - Contact Information and Supplier Rating

Product Group
Fasteners

Primary Supplier
 Probation

Item No.	Category	Weight Range	Rating
1	Delivery Performance	1-10	9
2	Responsiveness	1-7	6
3	Product Quality	1-15	14
4	Creativity	1-5	2
5	Process Capabilities	1-10	9
*			
Composite Rating:			40

The search and combo box features make it easy to maintain supplier profiles.
The composite rating is automatically calculated.

Primary Facility Corporate Office

Name: Acme Nuts and Bolts

Address 1: 1268 Eaton Blvd

Address 2:

City: Detroit

State: MI

Zip: 48106

Country:

Primary Contact	Customer Service	Quality	Corporate Contact
Prefix: Mr.	Ms.		
First Name: Jerrold	Denise		
Last Name: Smith	Patrick		
Position: Sales Manager	Customer Service Rep		
Phone: 313-482-1226	313-482-6752		
Cell: 313-569-9658			
Email: j_smith@acmebolt.com	d_patrick@acmebolt.com		



04 - Supplier Delivery Performance

Acme Nuts and Bolts				1268 Eaton Blvd	
<input checked="" type="checkbox"/> Primary Supplier				Detroit	
Phone		Cell		Email	
Mr. Jerrold Smith Sales Manager		313-482-1226		313-569-9658	
Ms. Denise Patrick Customer Service Rep		313-482-6752		j_smith@acmebolt.com	
				MI	
				48106	
				d_patrick@acmebolt.com	

Date:

PO No:

Line Items:

Penalty Pts.:

Record: of 6

Date is the date that the problem is discovered and the Penalty Points is a numeric value from one to ten based on: 1) the effect the late delivery has on the ability to fulfil customer commitments and, 2) the extent of internal disruption it causes. The number of days late is not a factor. Points are accumulated every time the same problem is rediscovered, which in effect penalizes the numbers of late days.

Date	PO No.	Item Nos.	Significance
30-May-06	13695	1	7
26-May-06	13695	1	5
10-May-06	13658	2	2
07-May-06	13658	2	2
03-May-06	13658	1 & 2	6
01-May-06	13675	1-3	4

The search and recall features make it easy to appraise the delivery performance of suppliers.

The performance history is automatically recalled and shown in a descending order by date.

02 - Supplier Rating Details

Thursday, October 05, 2006

Acme Nuts and Bolts	Mr. Jerrold Smith, Sales Manager	313-482-1226	Fasteners
Creativity	1-5	2	
Delivery Performance	1-10	9	
Product Quality	1-15	14	
Responsiveness	1-7	6	
Process Capabilities	1-10	9	
Composite Rating =		40	
Berchwood and Klaus Inc.	Mr. Arndd Bessinger, VP Operations	455-962-1278	Ingot
Responsiveness	1-7	5	
Delivery Performance	1-10	8	
Process Capabilities	1-10	6	
Creativity	1-5	3	
Product Quality	1-15	15	
Composite Rating =		37	
Bryant Bushings, Inc.	Ms. Paula Campbell, Owner	625-147-8898	Finished Product Compone
Creativity	1-5	4	
Product Quality	1-15	12	
Responsiveness	1-7	5	
Delivery Performance	1-10	4	
Process Capabilities	1-10	9	
Composite Rating =		34	
Central Tool and Die	Mr. James Florow, Owner	762-369-1112	Tool and Die
Delivery Performance	1-10	8	
Responsiveness	1-7	7	

03 - Supplier Ratings - Summary

Thursday, October 05, 2006

Fasteners

- 40 Acme Nuts and Bolts
- 36 Nutter Fasteners

Finished Product Components

- 34 Bryant Bushings, Inc.

Foundry Supplies

- 40 Leslie Smart Foundry Supplies

Ingot

- 37 Berchwood and Klaus Inc.

Process Outsourcing

- 36 Developers Plating Company
- 37 Primary Propeller Reconditioning

Product Outsourcing

- 39 Semind Machining Company

Steel Bar

- 38 Jacobs Steel and Wire

Tool and Die

- 40 Central Tool and Die